



## **DEPARTMENT OF PLANNING & COMMUNITY DEVELOPMENT**

201 WEST KALAMAZOO AVENUE • KALAMAZOO, MICHIGAN 49007  
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May 22, 2000

Dr. Alan Kalmanoff, Director  
Institute for Law & Policy Planning  
P.O. Box 5137  
Berkeley, CA 94705

Dear Dr. Kalmanoff:

The following is in reference to the work conducted by you and representatives of the Institute for Law & Policy Planning (ILPP) regarding the preparation and presentation of a Justice System Assessment and Facilities Analysis Plan for Kalamazoo County. On behalf of the County of Kalamazoo, it is my pleasure to provide you with this communication.

As manager for our project with the Institute, it was my responsibility to monitor our contract and function as the County's point person. As such, my primary concerns in contracting for professional services included: completion of the project within budget; completion within the prescribed time period; are the deliverables consistent with the scope of work/services outline; and, did the consultant/contractor perform the project in a professional manner.

I can honestly report that our project with ILPP met or exceeded all of the preceding expectations. The final report, which contained in excess of seventy (70) recommendations for change, was an exhaustive assessment of the justice system and its facilities in Kalamazoo County and was prepared in an objective manner.

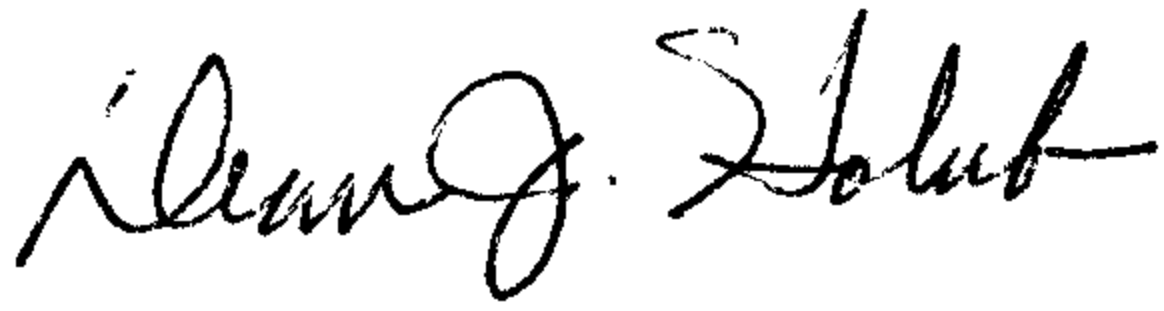
We were most impressed from the outset of the project that the Institute's approach at evaluation was systemic, rather than simply looking at our facilities and projecting needs for future capital investment in building new and/or expanding existing facilities. In addition, we were equally pleased with the expertise and talent of the team that the Institute assembled for our project, both internally, as well as the availability and use of external personnel, depending upon the scope of the project.

I believe I speak for the members of our Justice Assessment & Facilities Analysis Committee in that should the County require additional justice system assistance, that it would definitely consider utilization of the Institutes' services again in the future.

Our project with ILPP provided us with an excellent road map to improve our overall justice system. We now face the most important task in implementation of the recommendations contained in the Plan.

On behalf of the County, we thank you for the opportunity to work with the Institute for Law & Policy Planning on this historical project.

Sincerely,

A handwritten signature in black ink, appearing to read "Dean J. Holub". The signature is written in a cursive style with a large initial "D".

Dean J. Holub

Assistant Administrator for Economic & Community Development